

## Applied Crisis Communication And Crisis

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The cases are explored from pre-crisis, mid-crisis, and post-crisis perspectives, and include a range of predominant crisis scenarios from product recalls to lawsuits to environmental disasters. Exercises are included to help students apply concepts from crisis communication and management such as crisis threat assessment and the utility of social media in scanning for crisis warning signs.

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Table 3: Crisis Communication Channel Preparation Best Practices; 1. Be prepared to use a unique web site or part of your current web site to address crisis concerns. 2. Be prepared to use the Intranet as one of the channels for reaching employees and any other stakeholders than may have access to your Intranet. 3.

## Crisis Management and Communications | Institute for ...

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